

nVision Global®

Real-World Benefits of nVision Global's Freight Audit & Payment Solutions

The Challenge of Freight Audit Today



HIGH ERROR RATES:

Inaccuracies in freight billing—accessorials, duplicate charges, incorrect rates—are common and costly.



COMPLEX REQUIREMENTS:

Carrier contracts, fuel surcharges, and tariffs vary significantly by mode and region.



AUTOMATION LIMITS:

AI-driven tools identify discrepancies, but only experienced specialists can dispute, recover, and prevent them.



GLOBAL DEMANDS:

Multinational shippers require solutions that scale across regions, currencies, and languages.

Freight audit is no longer a back-office function, it has become a strategic necessity. In today's environment, even small billing errors compound into significant financial leakage when spread across thousands of shipments. At the same time, the complexity of multi-modal, global shipping networks makes it nearly impossible for internal teams to manage audits effectively without advanced tools and proven expertise.

Adding to the challenge, technology alone cannot fully solve the problem. While AI and automation can flag anomalies, they cannot resolve disputes, recover funds, or interpret the nuances of regional carrier practices. Companies that rely solely on automation risk leaving money on the table and missing the deeper insights that come from a blended approach of data-driven tools and experienced logistics professionals.

Executive Summary

Freight costs are one of the largest and most complex expenses for global shippers. Carrier invoices often contain errors, rules vary across regions, and exceptions require hands-on resolution. While automation is powerful, it cannot deliver full accuracy without human oversight and global expertise. **nVision Global's Freight Audit & Payment (FAP) solution** combines advanced technology with experienced logistics professionals to give companies complete control, visibility, and confidence in their freight spend.



nVision Global's Approach:

1. ACCURACY THROUGH TECHNOLOGY

- ✓ Proprietary audit engine validates every invoice at the line-item level.
- ✓ Rules-based validation ensures alignment with contracts and business logic.
- ✓ Exceptions flagged in real time, reducing downstream issues.

2. HUMAN EXPERTISE AROUND THE GLOBE

- ✓ Local, multilingual teams resolve disputes directly with carriers.
- ✓ Experienced auditors identify trends and repeat errors that technology alone can't catch.
- ✓ Professional relationships with carriers help ensure smoother dispute resolution.

3. COMPLETE FINANCIAL CONTROL

- ✓ Centralized payment processing ensures carriers are paid accurately and on time.
- ✓ Configurable workflows align with each customer's treasury processes.
- ✓ Improved cash flow management through accurate, predictable cycles.

4. ACTIONABLE INSIGHT BEYOND THE AUDIT

- ✓ Root-cause reporting highlights where errors occur most frequently.
- ✓ Analytics uncover patterns across carriers, lanes, and modes.
- ✓ Insights drive smarter contract negotiations and procurement strategies.

A teal-colored banner with a blurred background of a warehouse or industrial setting. The text is in white, bold, sans-serif font.

**WHERE AUTOMATION ENDS,
OUR GLOBAL EXPERTISE BEGINS.**



Real-Life Benefits for Customers

Companies that partner with nVision Global Achieve:

1. COST AVOIDANCE & RECOVERY

- ✓ Prevention of overpayments and correction of inaccurate invoices.

2. OPERATIONAL EFFICIENCY

- ✓ Streamlined invoice approval and payment processes.

3. IMPROVED VISIBILITY

- ✓ Unified dashboards showing spend across carriers, modes, and regions.

4. STRONGER CARRIER RELATIONSHIPS

- ✓ Professional dispute handling backed by solid data.

5. STRATEGIC VALUE

- ✓ Insights that inform budgeting, forecasting, and network optimization.



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CONCLUSION:

Freight Audit & Payment isn't just about catching billing mistakes, it's about creating a foundation for better financial control and strategic decision-making. nVision Global delivers a solution that blends advanced automation with human expertise, ensuring accuracy, transparency, and measurable value across global supply chains.

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